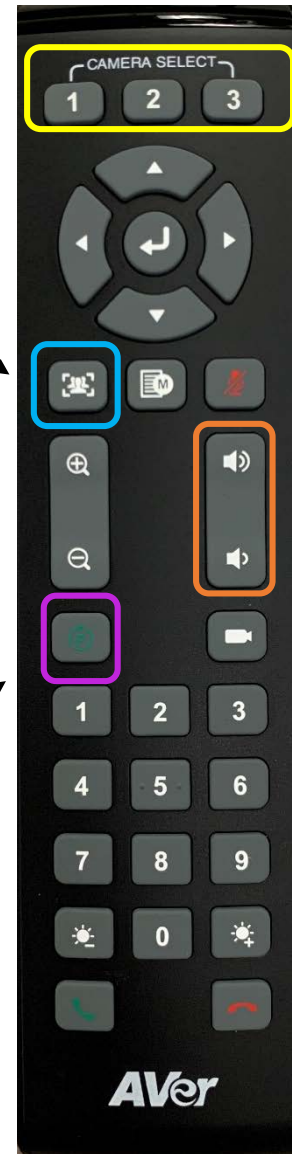


AVer Cam Tips & Tricks

If **camera is randomly pointing around the room** on its own, then it's likely that someone pressed the Auto Framing button. If you press and hold this button, it will turn it back to manual framing.

If **camera is not pointing in the right place for presets 1-4**, someone overwrote them by holding down P instead of pressing it once. Move camera to where it should be and save it as new preset by pressing and holding P and then selecting proper number.



If **camera is not responding to the remote**, make sure camera 1 button is selected. People tend to think that the 1, 2, & 3 buttons at the top of the remote are for presets, but they are not.

These **volume buttons** change the volume of the speaker for Zoom, not the microphone volume. Microphone volume is auto-scaled by Zoom.

If **camera image does not show on Zoom**, make sure the PTZ app is not running in the background. Sometimes it starts up with the camera image, and it can't be used on both the app and Zoom at the same time.